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Application No. Filing Date Examiner					Docket No. APB-019	
ARTHAINEINDIVICINI		Filing Date Ex		Examiner		
Application No. 09/578156-Conf. #4279		May 23, 2000		S. M. Collin		
cant(s): Lund	y M. LEWIS		_			
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1	INIZ.	n			January 5, 2005	
David R. Burn		<i></i>				
Attorney Reg.						
LAHIVE & CC 28 State Stree	CKFIELD, LLF et	•				
Boston, Mass	achusetts 021	09				
(617) 227-740)()		•			
hereby certify that	this correspondence	e is being deposited	i with the U.S. Po	stal Service as Express	Mail, Airbill No. EV46614514 ria, VA 22313-1450, on the d	



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: Method and Apparatus for Event Correlation in

Service Level Management (SLM)

Attorney Docket No.: APB-019

Group Art Unit: 2145

Examiner: Scott M. Collins

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

"Express Mail" Mailing Label Number EV466145148US

Date of Deposit 01/05/05

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

David R. Burns

Please Print Name of Person Signing

RESPONSE

Dear Sir:

In response to the Office Action mailed October 5, 2004 (Paper No. 20040921), Applicant submits the following remarks to place the pending claims in condition for allowance.